



Council for
Learning Outside the Classroom

Learning Outside the Classroom Quality Badge

Awarded to:

Mendip Outdoor Pursuits

This organisation has therefore pledged to:

- Engage in an ongoing process to sustain high quality learning outside the classroom
- Meet all of the Learning Outside the Classroom Quality Badge indicators

Beth Gardner
Chief Executive, Council for Learning Outside the Classroom

Certificate no. **R2QB101835**

Date issued: **8th September 2010** Expiry date: **8th September 2012**

www.lotcqualitybadge.org.uk

The Council for Learning Outside the Classroom is registered in the United Kingdom no. 06778701.



ADVENTUREMARK

www.adventuremark.co.uk

Mendip Outdoor Pursuits

Has met the necessary standards for the safe delivery of adventure activities as defined by the Adventure Activities Industry Advisory Committee.

Simon P. Ogden Chair (AAIAC)

Abseiling	Caving	Mine Exploration	Rock climbing
Archery	Hill walking	Mountaineering	Wild camping
Artificial wall climbing	Improvised rafting	Orienteering	
Canoeing	Kayaking	Pot-holing	

Date Issued : 8th September 2010

Expiry Date : 8th September 2012

Certificate No: AAA101221

AAIAC

Adventure Activities
Industry Advisory Committee

www.aaiac.org.uk



Adventure
Activity Associates

85 Grampian Road, Aviemore, Inverness-shire PH22 1RH
Telephone: 01479 811448

6th September 2010

Mr David Eddins
Mendip Outdoor Pursuits
The Warehouse
Silver Street
Congresbury
BRISTOL
BS49 5EY

Dear David,

Learning Outside the Classroom Quality Badge

Congratulations on a successful inspection for a Learning Outside the Classroom Badge. I attach the inspection summary.

You will be issued with a Learning Outside the Classroom Badge when you complete registration with the Learning Outside the Classroom Council at <http://www.lotcqualitybadge.org.uk/howtoapply/route2>. This will create a unique identifier which is then issued with your badge. If you have already pre-registered at this site you do have to log back in and complete the registration process. Please note we can only issue a badge once the whole process with the Learning Outside the Classroom Council has been completed and you have received an automated email from them informing you of this completed process. Any problems then please call the Learning Outside the Classroom help line on 07545 431598.

Within this inspection the quality standards for risk management are based closely upon the Adventuremark badge. Adventuremark is confined to activity safety (unlike the LOtC Badge it does not explicitly include learning quality) and covers provision to all age groups and covers all activities that are regarded as adventure activities.

Because of the close similarity of the safety standards for each award, AAIAC, the Awarding Body for each badge, has decided that LOtC badge holders should be automatically recognised as having also met the standards for Adventuremark. I am therefore delighted to inform you that we will list your organisation on the Adventuremark web page as a holder. There is no charge for this. A logo suitable for use in your publicity material will also be available without charge. An Adventuremark certificate will follow shortly.

Yours sincerely,

Janey Hastings
Office Administrator

Enc.

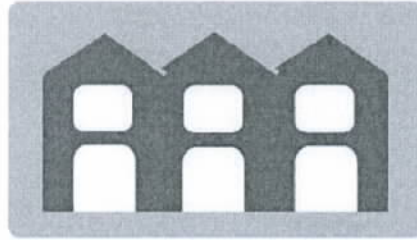
Adventure Activity Associates Limited

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Directors: Robert Barton and Iain Peter

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CONFIDENTIAL



Adventure
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AAIAC PROVIDER ACCREDITATION INSPECTION SUMMARY

Business name of provider: Mendip Outdoor Pursuits

Name of senior Provider contact: David Eddins

Inspector: Sean Taylor

Inspection date: 24th August 2010

Location: On site at centre and at Local activity venue

Nature: LOTC Top Up

	Rating Summary	Rating
	LOtC Criteria	
Q. 8	Vehicles (belonging to or hired by the provider and vehicles being used or operated by sub-contractors) used for transporting participants are roadworthy and meet legal and employer guidance requirements.	1
Q. 9	Accommodation and facilities are fit for purpose and as described in pre-course information	0
Q. 10	Appropriate facility related maintenance and inspection systems are in place	0
Q. 11	Appropriate levels of public liability, product and third party insurance cover or recognised, adequate alternative provision are in place	1
Q. 12	Providers observe good practice in their financial dealings with clients	1
Q. 13	The provider has a process in place to assist users to plan the learning experience effectively.	1
Q. 14	Provides accurate information about its offer.	1
Q. 15	Provides activities, experience or resources which meet learner needs.	1
Q. 16	After the client's visit the provider reviews the experience and acts upon feedback.	1
Q. 17	The Provider meets the needs of users.	1
Q. 18	Has safety management processes in place to manage risk effectively.	1

- Rating 1 - Meets the standard
- Rating 2 - Will meet the standard after submission of specified further evidence relating to particular areas of deficiency
- Rating 3 - Does not meet the standard.

Are there any other matters that might suggest withholding accreditation? If so, detail below:

No

Award Adventuremark Accreditation? Yes

Award LOtC Badge? Yes

If the inspection was for LOtC top up are you confident that adventure activities out of scope of AALS Licensing are managed with the same rigour as in scope activities? Yes

I recommend accreditation: Yes

Please summarise the adventure activities seen during this session:

The ending of 1 kayaka session and the start and introduction to another kayaking session. A thorough briefing and safe activity was observed.

Inspector Initials and date of report completion: MST 03 Sep 2010

Overall comments:

The centre has 1 Admin member of staff, 2 Directors and 3 managers all of whom work full time. They also have 2 trainees and 6 seasonal instructors. All qualifications are kept electronically as well as a hard copy. There is a full induction process for new staff and an ongoing monitoring process for staff development and cpd. They have audited fortnightly meetings and review their development and delivery in these meetings.

The management of EOPs/ SOP's is excellent with flow charts in the office and on site at all activity venues. I opened a (randomly selected) sealed first aid kit to check that all phone numbers and details were inside and found this and their operating systems to be simple, safe and effective. When I questioned instructors at activity venues they knew of all medical conditions and knew how to deal with the scenario I posed for them.

This was a very efficient operation and it was refreshing to see an Outdoor provider embracing the use of IT to aid the delivery of activities and for safety processes to be accessible for all to use and monitor.

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